Automated Positive Service Verification Specially Designed For Roll-Off Trucks

3RD EYE®

SERVICE VERIFICATION
FOR ROLL-OFF TRUCKS

CAPTURE ALL SERVICE DETAILS

EASILY RESPOND TO CUSTOMER INQUIRIES

INVOICE EXTRA CHARGES

INCREASE ROUTING EFFICIENCY

UNDERSTAND TOTAL SERVICE TIMES

Gain complete visibility into your roll-off routes with automated service verification for each stop, complete with photo/video documentation.

The 3rd Eye® Positive Service Verification module provides unparalleled insights into the activities of your roll-off fleet. View real-time photo/video documentation, know the status of each vehicle, invoice extra charges, and confidently respond to customer inquiries, all without manual action from drivers.

Learn more or request a free, no-obligation demo today.

www.**3rdEyeCam**.com

3RD EYE®

3rd Eye Digitally Connected Technology

Automated Positive Service Verification Solutions, Custom Designed For Roll-Off Trucks.

The Challenges

Operational efficiency is crucial for haulers, and it heavily depends on accurately tracking fleet performance against a detailed plan. Lacking a reliable service history complicates key tasks such as route planning, billing, and responding to customer service inquiries. Historically, service verification for roll-off routes has been manual and completely reliant on driver feedback, leading to potential errors and omissions that complicate customer dispute management.

The specialized nature of roll-off service, requiring a mix of mechanical and manual tasks for delivery, collection, and disposal, adds to the challenge of automating the process. Lower-volume routes and higher-value services, when compared to standard routes, are particularly prone to delays and exceptions, significantly impacting profitability and efficiency.

With many existing solutions proving too generic and ineffective, Positive Service Verification by 3rd Eye stands out as the specialized, automated solution for service verification and exception identification for roll-off fleets. It is the smart choice for overcoming the unique challenges of your operation, ensuring precision and confidence in every aspect of service delivery.

The Solution

Monitoring and managing your roll-off fleet remotely revolutionizes operational control by enabling a deep understanding of service processes and immediate identification of exceptions that affect your business. This approach enhances customer interaction, future service planning, and overall operational efficiency.

The Positive Service Verification module for roll-off fleets stands out with its automated detection of service events, capturing route performance through time-stamped, geolocated photos and videos. This system's passive event detection ensures that drivers can maintain focus on safety and efficiency, while still collecting valuable operational data.

Real-time access to wait times, service durations, and other vital customer-related details allows your customer service team to respond to inquiries promptly and accurately. This deeper insight into each customer visit not only improves route planning accuracy but also facilitates precise billing for service exceptions that impact your bottom line.

Empower your teams and eliminate the uncertainties in your roll-off operations with 3rd Eye's Positive Service Verification, setting a new standard in fleet management efficiency.

Value Overview

- ✅ **Capture Service Details**
- ✅ **Invoice Exra Charges**
- ✅ **Understand Total Service Times**
- ✅ **Confidently Respond to Customer Inquiries**
- ✅ **Increase Routing Efficiency**
- ✅ **Improve Insights Into Roll-Off Routes**

Designed For

CONSTRUCTION

REFUSE

Let drivers drive. We'll handle the rest.

Learn more or request a free, no-obligation demo today.

www.3rdEyeCam.com

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